## H&W LAW

## **HUGHES & WALD LAW**

## **OUR 10 RULES OF PRACTICE**

When we conduct business with you as our client, we will endeavor to:

- 1. Return your calls and emails promptly, because your questions and concerns are your highest priority, which makes them our highest priority.
- 2. Accommodate your schedule, because you're busy and because we want to make your life easier, not harder.
- 3. Take the time to get to know you and the facts of your matter, because we cannot correctly and completely address your questions and concerns without having all the necessary background.
- 4. Take the time to discuss the relevant law and practical considerations, so that we can address your matter in an effective, efficient, and collaborative fashion.
- 5. Talk with you in plain terms, because you simply want to understand the task at hand.
- 6. Take a genuine interest in you as a person, because you are a unique individual with real concerns and feelings, and not just another client.
- 7. Take the time to perform the necessary legal services in a way that yields the most satisfactory results for you.
- 8. Make ourselves accessible, because your questions and concerns don't always arise when expected.
- 9. Offer great value as your attorney, and go above and beyond your expectations to ensure that your matter is completed properly, thoroughly, and in a timely fashion.
- 10. Be courteous, pleasant, and easy to work with.